



HIV/Aids treatment and benefits



medihelp
Medical Aid in Action

Medihelp supports members who receive HIV treatment through our care programme offered in partnership with LifeSense Disease Management.

Available benefits

Medihelp pays 100% of the cost for:

- Treatment in case of accidental exposure (PMB cases) – GP consultations/emergency rooms/PEP
- Added insured benefits: HIV screening, testing (non-pathology) and counselling at network pharmacy clinics
- Antiretroviral therapy at LifeSense, Dis-Chem Direct and Medipost

New members

Newly enrolled members who have been diagnosed must register on Medihelp's HIV/Aids programme within **21 days of enrolment** by phoning LifeSense. Registering on the programme and disclosing the condition will ensure that you receive the best possible care and that the continuation of your membership is not at risk.

How to avoid co-payments

- Register on the HIV/Aids programme.
- Use the designated service provider, LifeSense.
- Obtain medicine from Dis-Chem Direct or Medipost.

Members who don't use these providers/services will be responsible for a 20% co-payment.

LifeSense

0860 50 60 80
SMS 31271 for a call-back

enquiry@lifesense.co.za
results@lifesense.co.za
(prescriptions & pathology)

Medipost

012 426 4000

life@medipost.co.za

Dis-Chem Direct

011 589 2788

direct.medihelp@dischem.co.za

086 0100 678 www.medihelp.co.za

Medihelp is an authorised financial services provider (FSP No 15738)

To access benefits:

Accidental exposure

STEP 01

Following exposure, visit a GP or emergency room to start post-exposure prophylaxis (PEP) within 72 hours

STEP 02

Contact LifeSense

HIV screening

STEP 01

Visit a GP or pharmacy to have a non-pathology HIV screening test done

STEP 02

If the test is positive, contact LifeSense to enrol on the programme

STEP 03

Obtain medicine from Dis-Chem Direct or Medipost

Anti-retroviral therapy

STEP 01

Register on Medihelp's HIV/Aids programme by phoning LifeSense

STEP 02

LifeSense will assist members through the entire process

STEP 03

Obtain medicine from Dis-Chem Direct or Medipost to avoid co-payments