

dimension prime hospital network 2017



Members of the Dimension Prime Network benefit options must be admitted to one of the 106 **network hospitals or day clinics** when they need to undergo planned procedures. Please ensure that there is a network hospital near you, and that it will provide in your specific healthcare needs.



Specialist network

Remember – certain specialists only admit patients to the hospital where they have their consultation rooms, so you'll have to make sure that your specialist operates at a network hospital. A specialist network for the Dimension Prime network options is available for prescribed minimum benefits (PMB) services to contain co-payments.

where to find a network hospital



Medihelp's website lists all the network hospitals, day clinics and specialists. Visit www.medihelp.co.za.



You can also dial *120*6364# on your cell phone to find a network hospital, or download the **Medihelp member app** which is available on the above devices.

going to hospital? remember to pre-authorise



Planned admissions

All hospital and day clinic admissions must be pre-authorised **well in advance** because we may need more information from your doctor, e.g. test results or reports. Pre-authorisation will ensure that you do not have to make a 20% co-payment. A 35% co-payment will apply to voluntary admissions to non-network hospitals.



Emergency admissions

Authorise on the **1st workday** after admission.

how to pre-authorise your hospital admission

There are various ways to pre-authorise your hospital admission and we have developed an automated authorisation system that provides **immediate authorisation** 24 hours a day, seven days a week for 19 procedures.



086 0100 678 | www.medihelp.co.za

immediate e-auth

Procedures that can be automatically authorised

| | | |
|--------------------|--------------------------|---------------|
| Adenoidectomy | Dilatation and curettage | Myomectomy |
| Appendectomy | Gastroscopy | Myringotomy |
| Caesarean section | Hysterectomy | Normal birth |
| Cholecystectomy | Hysteroscopy | Sterilisation |
| Circumcision | Intra-uterine devices | Tonsillectomy |
| Colonoscopy | Laparoscopy | Vasectomy |
| Cysto-urethroscopy | | |

Information you will need to pre-authorise

You need to obtain the following from your doctor:

- The name of the procedure
- The ICD-10 (diagnostic) code

e-auth process

Step 1 – Visit Medihelp’s website at www.medihelp.co.za

Step 2 – Look for the Login|Register block, select “Members” to go to the member secured site and click on Login|Register. If you need to register, select “Register”, follow the easy steps to register and then log on to the member secured site.

Step 3 – Click the “Pre-authorisation” button on the menu and select “Hospital authorisation”. Then follow the steps to authorise your hospital admission and within moments you will receive details of the pre-authorisation via SMS and an email with your reference number.

approval of other procedures

Apply via Medihelp’s secured site for members or use one of the authorisation channels listed below.

other ways to apply for pre-authorisation

Authorise via the member app for smartphones

Use the Medihelp member app and select e-services.

Available on iStore and Google Play.



Other authorisation channels

Email



hospitalauth@medihelp.co.za

Phone



086 0200 678

Fax



012 336 9535

Dental



086 0200 678
086 0104 941

Information you will need to pre-authorise

- Your membership number
- The details of the patient
- The procedure and diagnosis codes (get these from your doctor)
- The treating doctor’s details
- The details of the hospital to which the patient will be admitted
- The date of admission
- For certain procedures, additional information may be required, such as medical reports, X-rays or blood test results. Medihelp’s pre-authorisation consultant will advise you on what is needed.
- Details of the anaesthetist (for dental procedures)

dimension prime hospital and day clinic network

Gauteng

| City/town | Name | Practice No |
|--------------|--------------------|-------------|
| Alberton | Clinton Clinic | 5708877 |
| Alberton | Union Hospital | 5804981 |
| Benoni | Linmed Hospital | 5808588 |
| Florida | Mayo Clinic | 7700164 |
| Johannesburg | Garden City Clinic | 5805988 |
| Johannesburg | Mulbarton Hospital | 5808278 |
| Johannesburg | Park Lane Clinic | 5803004 |
| Johannesburg | Rand Clinic | 5804620 |

Gauteng

| City/town | Name | Practice No |
|----------------|------------------------------------|-------------|
| Kempton Park | Birchmed Surgical Centre | 7700504 |
| Krugersdorp | Bellstreet Hospital | 5808731 |
| Krugersdorp | Krugersdorp Private Hospital | 5808111 |
| Krugersdorp | Pinehaven Hospital | 604968 |
| Midrand | Cure Day Clinics (Midstream) | 423556 |
| Pretoria | Akasia Hospital | 5808618 |
| Pretoria | Brooklyn Surgical Centre | 7700318 |
| Pretoria | Cure Day Clinics (Erasmuskloof) | 448087 |
| Pretoria | Intercare Day Hospital (Hazeldean) | 472395 |
| Pretoria | Jakaranda Hospital | 5804116 |
| Pretoria | Louis Pasteur Hospital | 5808820 |
| Pretoria | Medkin Clinic | 7700121 |
| Pretoria | Montana Private Hospital | 5809002 |
| Pretoria | Pretoria East Private Hospital | 5808855 |
| Pretoria | Unitas Hospital | 5808138 |
| Pretoria | Zuid-Afrikaans Hospital | 5805112 |
| Vanderbijlpark | Cormed Clinic | 5709113 |
| Vanderbijlpark | Mediclinic Emfuleni | 5808375 |
| Vanderbijlpark | PJ Schutte Theatre Unit | 7600534 |
| Vereeniging | Mediclinic Vereeniging | 5808081 |
| Vereeniging | Midvaal Private Hospital | 5808898 |

Limpopo

| City/town | Name | Practice No |
|-----------|-------------------------------|-------------|
| Bela-Bela | St Vincent's Hospital | 5706548 |
| Lephalale | Marapong Private Hospital | 5708125 |
| Makhado | Zoutpansberg Private Hospital | 253871 |
| Polokwane | Mediclinic Limpopo | 5808189 |
| Polokwane | Mediclinic Limpopo Day Clinic | 0603120 |
| Tzaneen | Mediclinic Tzaneen | 132454 |

KwaZulu-Natal

| City/town | Name | Practice No |
|------------------|-----------------------------|-------------|
| Amanzimtoti | Kingsway Hospital | 5808200 |
| Ballito | Alberlito Hospital | 250562 |
| Durban | Chatsmed Garden Hospital | 5808219 |
| Durban | Nu-Shifa Hospital | 5808464 |
| Durban | St Augustine's Hospital | 5802563 |
| Howick | Mediclinic Howick | 122092 |
| Ladysmith | La Verna Hospital | 5808235 |
| Newcastle | Mediclinic Newcastle | 5808871 |
| Pietermaritzburg | Mediclinic Pietermaritzburg | 5808073 |
| Pietermaritzburg | St Anne's Hospital | 5808197 |
| Pinetown | The Crompton Hospital | 5808596 |
| Port Shepstone | Hibiscus Hospital | 5808901 |
| Richards Bay | The Bay Hospital | 5808472 |
| Shelly Beach | Shelly Beach Day Clinic | 380059 |
| Umhlanga | KZN Day Clinic | 534463 |
| Umhlanga | Umhlanga Hospital | 5808936 |

Mpumalanga

| City/town | Name | Practice No |
|------------|-----------------------------|-------------|
| eMalahleni | eMalahleni Day Hospital | 7700520 |
| eMalahleni | eMalahleni Private Hospital | 413615 |
| Ermelo | Mediclinic Ermelo | 5808863 |
| Middelburg | Middelburg Private Hospital | 5808243 |
| Nelspruit | Kiaat Private Hospital | 558818 |
| Nelspruit | Lowveld Hospital | 463345 |
| Nelspruit | Mediclinic Nelspruit | 5808340 |
| Secunda | Mediclinic Secunda | 540110 |

Western Cape

| City/town | Name | Practice No |
|-----------------|---------------------------------------|-------------|
| Cape Town | Christiaan Barnard Memorial Hospital | 5807778 |
| Cape Town | Kuilsriver Private Hospital | 88978 |
| Cape Town | Mediclinic Cape Gate | 366714 |
| Cape Town | Mediclinic Durbanville | 5808766 |
| Cape Town | Mediclinic Durbanville Day Hospital | 592781 |
| Cape Town | Mediclinic Louis Leipoldt | 5806860 |
| Cape Town | Mediclinic Milnerton | 5808669 |
| Cape Town | Melomed Bellville | 5802881 |
| Cape Town | Melomed Gatesville | 5808103 |
| Cape Town | N1 City Hospital | 5808537 |
| Cape Town | Vincent Pallotti Hospital | 5801443 |
| George | Mediclinic Geneva | 5709059 |
| George | Mediclinic George | 5807905 |
| Hermanus | Mediclinic Hermanus | 5709091 |
| Mossel Bay | Bayview Hospital | 5808790 |
| Oudtshoorn | Mediclinic Klein Karoo | 5808928 |
| Paarl | Cure Day Clinics (St Stephen's Paarl) | 468541 |
| Paarl | Mediclinic Paarl | 5808251 |
| Plettenberg Bay | Mediclinic Plettenberg Bay | 283207 |
| Somerset West | Mediclinic Vergelegen | 5808030 |
| Stellenbosch | Mediclinic Stellenbosch | 5808405 |
| Vredenburg | West Coast Private Hospital | 5808979 |
| Worcester | Mediclinic Worcester | 5808006 |

North West

| City/town | Name | Practice No |
|---------------|---|-------------|
| Klerksdorp | Sunningdale Hospital | 5706696 |
| Klerksdorp | Wilmed Park Private Hospital | 5808812 |
| Potchefstroom | Potchefstroom Medical and Dental Centre | 7700784 |
| Rustenburg | Ferncrest Hospital | 5808391 |
| Vryburg | Vryburg Private Hospital | 5808553 |

Northern Cape

| City/town | Name | Practice No |
|-----------|----------------------|-------------|
| Kimberley | Mediclinic Kimberley | 5808049 |
| Upington | Mediclinic Upington | 5808804 |

Eastern Cape

| City/town | Name | Practice No |
|----------------|----------------------------------|-------------|
| East London | Life Beacon Bay Hospital | 357669 |
| East London | St Dominic's Hospital | 5808294 |
| East London | St James Operating Theatres | 5703816 |
| Grahamstown | Settlers Hospital | 348090 |
| Humansdorp | Isivivana Private Hospital | 168386 |
| Port Alfred | Port Alfred Hospital | 328871 |
| Port Elizabeth | Greenacres Hospital | 5807875 |
| Port Elizabeth | Medical Forum Theatre | 7700873 |
| Queenstown | Life Queenstown Private Hospital | 5709156 |
| Uitenhage | Cuyler Clinic | 5808642 |

Free State

| City/town | Name | Practice No |
|--------------|------------------------------|-------------|
| Bethlehem | Bethlehem Medical Centre | 7700792 |
| Bloemfontein | Citymed Theatre | 7700938 |
| Bloemfontein | Horizon Eye Care Centre | 225681 |
| Bloemfontein | Mediclinic Bloemfontein | 5808154 |
| Bloemfontein | Universitas Private Hospital | 131938 |
| Kroonstad | Kroon Hospital | 5808383 |
| Welkom | Welkom Medical Centre | 399337 |

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