

Necesse hospital network



Members of the Necesse network benefit option must be admitted to one of the Necesse private hospitals and day clinics countrywide when they undergo planned procedures. Please ensure that there is a network hospital near you, and that it will provide for your specific healthcare needs.

Specialist network

Please bear in mind that certain specialists only admit patients to the hospital where they have their consultation rooms, so you'll have to make sure that your specialist operates at a Necesse network hospital. A specialist network for Necesse is available for prescribed minimum benefits (PMB) services to contain co-payments.

Where to find a network hospital

Medihelp's website lists all the network hospitals, day clinics and specialists. Visit www.medihelp.co.za

Download the **Medihelp member app** which is available on these devices:



How to pre-authorise your hospital admission

Emergency admissions

Authorise on the 1st workday after an emergency hospital admission.

Planned admissions

It is best to authorise your planned hospital and day clinic admissions well in advance because we may need more information from your doctor, e.g. test results or reports. Pre-authorisation will ensure that you do not have to make a 20% co-payment. A 35% co-payment will apply to voluntary admissions to non-network hospitals. There are various ways to pre-authorise your hospital admission and we have also developed an automated authorisation system that provides immediate authorisation 24 hours a day, seven days a week for 19 procedures.

Information needed for pre-authorisation

- Your membership number and details of the patient
- The procedure and diagnosis codes (get these from your doctor)
- The treating doctor's details and practice number
- The details of the hospital to which the patient will be admitted and the practice number
- The date and time of admission
- For certain procedures, additional information may be required, such as medical reports, X-rays or blood test results. Medihelp's pre-authorisation consultant will advise you on what is needed.
- Details of the anaesthetist (for dental procedures)

Immediate e-authorisation

Procedures that can be immediately authorised online:

Adenoidectomy	Dilatation and curettage	Myomectomy
Appendectomy	Gastroscopy	Myringotomy
Caesarean section	Hysterectomy	Normal birth
Cholecystectomy	Hysteroscopy	Sterilisation
Circumcision	Intra-uterine devices	Tonsillectomy
Colonoscopy	Laparoscopy	Vasectomy
Cysto-urethroscopy		

E-authorisation process

1. Visit Medihelp's website at www.medihelp.co.za
2. Look for the Login | Register block, select "Members" to go to our member secured site and click Login | Register. If you need to register, select "Register", follow the easy steps to register and then log in to our member secured site (Member Zone).
3. Click the pre-authorisation button on the menu and select "Hospital authorisation". Then follow the steps to authorise your hospital admission and within moments you will receive details of the pre-authorisation via SMS and an email with your reference number.

Approval of other planned hospital procedures

Apply via Medihelp's secured site for members or use one of the authorisation channels listed below.

Other ways to pre-authorise hospital admissions



Use the **Medihelp member app**, and select e-services. Available on iStore and Google Play.



086 0200 678



hospitalauth@medihelp.co.za



012 336 9535



Dental procedures

Contact Dental Risk Company (DRC)

Phone DRC at
012 741 5143

Email DRC at
auth@dentalrisk.com

086 0100 678
www.medihelp.co.za



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Necesse private hospital and day clinic network

Gauteng

Alberton	Clinton Clinic	5708877
	Union Hospital	5804981
Benoni	Lakeview Hospital (dental procedures only)	5709121
	Linmed Hospital	5808588
Boksburg	Boksburg Medical & Dental Centre (dental only)	7700741
	Sunward Park Hospital	5808227
Heidelberg	Suikerbosrand Clinic (maternity & neonatal only)	5808987
Johannesburg	Garden City Clinic (maternity & neonatal only)	5805988
	Mediclinic Morningside	5807824
	Mediclinic Sandton	5805139
	Mulbarton Hospital	5808278
	Parklane Clinic (maternity & neonatal only)	5803004
	Rand Clinic	5804620
	Wits University Donald Gordon Medical Centre	5806682
Kempton Park	Birchmed Surgical Centre (dental procedures only)	7700504
Krugersdorp	Krugersdorp Private Hospital	5808111
	Protea Clinic	7700369
	Netcare Pinehaven Hospital	604968
Midrand	Netcare Waterfall City Hospital	426024
	Mediclinic Midstream Hospital	0579068
Pretoria	Akasia Hospital	5808618
	Bougainville Private Hospital	5808952
	Life Groenkloof Hospital (oncology only)	5804043
	Mediclinic Gynaecological Hospital	5703638
	Mediclinic Heart Hospital	5808634

Gauteng

Pretoria	Mediclinic Kloof	120928
	Mediclinic Legae	5808499
	Mediclinic Medforum	5807867
	Mediclinic Muelmed	5808065
	Montana Private Hospital	5809002
	Medkin Clinic (dental procedures only)	7700121
	Pretoria North Day Clinic (dental procedures only)	7700156
Soweto/Lenasia	Lenmed Clinic Limited	5808324
	Lenmed Daxina Private Hospital	490296
Springs	Netcare N17 Private Hospital	5809029
Vanderbijlpark	Mediclinic Emfuleni	5808375
	PJ Schutte Theatre Unit (dental procedures only)	7600534
Vereeniging	Mediclinic Vereeniging	5808081

Limpopo

Bela-Bela	St Vincent's Hospital	5706548
Lephalale	Mediclinic Lephalale	5708125
Makhado	Zoutpansberg Private Hospital	253871
Polokwane	Mediclinic Limpopo	5808189
	Mediclinic Limpopo Day Clinic	0603120
Thabazimbi	Mediclinic Thabazimbi	5709202
Tzaneen	Mediclinic Tzaneen	132454

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KwaZulu-Natal

Amanzimtoti	Kingsway Hospital	5808200
Ballito	Alberlito Hospital	250562
Durban	Chatsmed Garden Hospital	5808219
	Bluff Medical & Dental Centre	7700687
	St Augustine's Hospital	5802563
	Parklands Hospital	5802466
	Malvern Medical & Dental Centre	7700695
Empangeni	Empangeni Garden Clinic	5708494
Howick	Mediclinic Howick	122092
Kokstad	Kokstad Private Hospital	174602
Margate	Margate Private Hospital	5808529
Newcastle	Mediclinic Newcastle	5808871
Nongoma	Nongoma Private Hospital	147362
Pietermaritzburg	Mediclinic Pietermaritzburg	5808073
Pinetown	Pinetown Medicross Theatre	7700954
Pongola	Pongola Hospital	5707803
Port Shepstone	Hibiscus Hospital	5808901
Richards Bay	The Bay Hospital	5808472
Shelly Beach	Shelly Beach Day Clinic	380059
Tongaat	Victoria Hospital	5708567
Umhlanga	Umhlanga Hospital	5808936

Western Cape

Atlantis	Wesfleur Private Clinic	7700814
Cape Town	Christiaan Barnard Memorial Hospital (paediatric cardiology only)	5807778
	Mediclinic Cape Gate	366714
	Mediclinic Cape Town	5808995
	Mediclinic Constantiaberg	5807999
	Mediclinic Durbanville	5808766
	Mediclinic Durbanville Day Hospital	592781
	Mediclinic Louis Leipoldt	5806860
	Mediclinic Milnerton	5808669
	Mediclinic Panorama	5807913
	Melomed Gatesville	5808103
Ceres	Ceres Private Hospital	5709032
George	Mediclinic Geneva	5709059
	Mediclinic George	5807905
Hermanus	Mediclinic Hermanus	5709091
Knysna	Knysna Private Hospital	5808960
Mossel Bay	Bayview Hospital	5808790
Oudtshoorn	Mediclinic Klein Karoo	5808928
Paarl	Mediclinic Paarl	5808251
Plettenberg Bay	Mediclinic Plettenberg Bay	283207
Somerset West	Mediclinic Vergelegen	5808030
Stellenbosch	Mediclinic Stellenbosch	5808405
Strand	Mediclinic Strand	5709075
Vredenburg	West Coast Private Hospital	5808979
Worcester	Mediclinic Worcester	5808006

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North West

Brits	Mediclinic Brits	5808723
Klerksdorp	Sunningdale Hospital	5706696
	Wilmed Park Private Hospital	5808812
Marikana	Andrew Saffy Memorial Hospital	78468
Potchefstroom	Mediclinic Potchefstroom	5808057
Rustenburg	Ferncrest Hospital	5808391
	Peglerae Hospital	5808359
Vryburg	Vryburg Private Hospital	5808553

Northern Cape

Kathu	Lenmed Health Kathu Private Hospital	580619
Kimberley	Mediclinic Kimberley	5808049
Upington	Mediclinic Upington	5808804

Eastern Cape

East London	Life Beacon Bay Hospital	357669
Grahamstown	Settlers Hospital	348090
Humansdorp	Isivivana Private Hospital (maternity & neonatal only)	168386
Port Alfred	Port Alfred Hospital	328871
Port Elizabeth	Greenacres Hospital	5807875
	Medical Forum Theatre	7700873
Queenstown	Life Queenstown Private Hospital	5709156
Uitenhage	Cuyler Clinic	5808642

Free State

Bethlehem	Mediclinic Hoogland	5808707
Bloemfontein	Mediclinic Bloemfontein	5808154
Kroonstad	Koinonia Day Theatre (Dr LJ van Wyk) (dental procedures only)	7600658
	Kroon Hospital	5808383
Welkom	Mediclinic Welkom	5808758
	Welkom Medical Centre	399337

Mpumalanga

eMalaheni	Advanced De La Vie Day Hospital	0670170
	eMalaheni Private Hospital	413615
Ermelo	Mediclinic Ermelo	5808863
Middelburg	Life Midmed Hospital	5808243
Nelspruit	Mediclinic Nelspruit	5808340
Secunda	Mediclinic Secunda	540110
Trichardt	Mediclinic Highveld	5807956

Medihelp may change the information contained in this list from time to time and will publish any changes on the Medihelp website at www.medihelp.co.za.



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medical scheme

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