



Network
facilities
2022



Hospital network and day procedure network

Medihelp makes use of quality networks of hospitals and a day procedure networks where members can receive services at negotiated tariffs. These facilities have been matched with the national footprint of members and the network specialists who operate in these facilities.

MedMove! hospital network



Make sure your specialist works at your network hospital



Certain specialists only admit patients to the hospital where they have their consultation rooms or perform surgeries. Members of MedMove! must therefore make sure their specialists operate at network hospitals.

MedMove! day procedure network



All day procedures and procedures as pre-authorised must be performed in the MedMove! day procedure network.

Finding a network hospital or network day procedure facility

Medihelp's website has an updated list of network hospitals and network day procedure facilities, as well as network specialists. Visit www.medihelp.co.za and use the [provider search function](#), log in to the [Member Zone](#) and download the Medihelp member app available on these devices:  

Pre-authorisation of hospital admissions

Planned admissions

All hospital and day procedure facility admissions must be pre-authorised well in advance, because Medihelp may require more information from the doctor, e.g. test results or reports.

Information needed for pre-authorisation

- Membership number and details of the patient
- The procedure and diagnosis codes (get these from the doctor)
- The treating doctor's details and practice number
- The details and practice number of the hospital where the patient will be admitted
- The date and time of admission
- For certain procedures, additional information may be required, such as medical reports, X-rays or blood test results. Medihelp's pre-authorisation consultant will indicate what is needed
- Details of the anaesthetist

Avoid deductibles

- Pre-authorisation of planned procedures will ensure that a 20% deductible does not apply.
- Voluntary admission to non-network hospitals will attract a 35% deductible on the hospital account, as will voluntary admission to non-network day procedure facilities/hospitals for all day procedures.
- All non-listed essential (non-PMB) hospital admissions have a deductible of R1 500.

Emergency admissions

Authorise on the first workday following the emergency admission.

Authorisation platforms



Visit the [Member Zone](#) (secured website for members) at www.medihelp.co.za



086 0200 678



hospitalauth@medihelp.co.za



Use the **Medihelp member app** and select e-services to request pre-authorisation



Dental procedures

Contact Dental Risk Company (DRC)
Tel: 087 943 9618
Email: auth@dentalrisk.com

» MedMove! hospital network

■ Eastern Cape

East London	Life Beacon Bay Hospital
Gqeberha	Greenacres Hospital
Uitenhage	Cuyler Hospital

■ Free State

Bloemfontein	Mediclinic Bloemfontein
Sasolburg	Vaalpark Hospital

■ Gauteng

Alberton	Netcare Clinton Hospital
Benoni	Netcare Linmed Hospital
Johannesburg	Life Genesis Hospital
	Netcare Linksfield Hospital
Kempton Park	Birchmed Surgical Centre
Krugersdorp	Krugersdorp Hospital
	Netcare Pinehaven Hospital
Mabopane	Mediclinic Legae
Pretoria	Life Groenkloof Hospital
	Mediclinic Medforum
	Mediclinic Muelmed
	Montana Hospital
	Unitas Hospital
Randburg	Netcare Olivedale
Roodepoort	Life Wilgeheuwel Day Clinic
Sandton	Life Fourways Hospital
	Mediclinic Morningside
Springs	Netcare N17 Hospital
Vanderbijlpark	Ocumed Eye & Laser Institute
Vereeniging	Midvaal Private Hospital

■ KwaZulu-Natal

Amanzimtoti	Netcare Kingsway Hospital
Berea	Netcare St Augustine's Hospital
Durban	Busamed Hillcrest
	Life Westville Hospital
Margate	Margate Hospital
Newcastle	Mediclinic Newcastle
Pietermaritzburg	Mediclinic Pietermaritzburg
	Netcare St Anne's Hospital
Richards Bay	Melomed Richards Bay
Umhlanga	Busamed Gateway
	Netcare Umhlanga Hospital

■ Limpopo

Polokwane	Netcare Pholoso Hospital
Tzaneen	Mediclinic Tzaneen

■ Mpumalanga

Middelburg	Life Midmed Hospital
Mbombela (Nelspruit)	Mediclinic Nelspruit

■ North West

Klerksdorp	Wilmed Park Private Hospital
Tlhabane	Netcare Ferncrest Hospital

■ Northern Cape

Kimberley	Lenmed Royal Hospital
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■ Western Cape

Bellville	Mediclinic Louis Leipoldt
	Melomed Bellville
Cape Town	Life Peninsula Eye Hospital
	Mediclinic Cape Town
	Mediclinic Constantiaberg
	Netcare Blaauberg
Claremont	Life Kingsbury Hospital
George	Mediclinic George
Stellenbosch	Mediclinic Stellenbosch
	Mediclinic Stellenbosch Day Hospital
	Mediclinic Winelands Orthopaedic Centre

»» MedMove! day procedure network

■ Gauteng

Alberton	Optimed Eye & Laser Clinic The Ear And Eye Clinic
Benoni	Karibu Day Clinic Metamorphosis Day Clinic Sunshine Hospital The Healthy Eye Clinic
Boksburg	Advanced East Rand Day Hospital Medicross Boksburg
Carletonville	The Fountain Private Hospital
Centurion	Centurion Day Hospital Centurion Eye Hospital Intercare Irene
Edenvale	Edenvale Day Clinic
Fochville	Fochville Hospital
Germiston	Medicross Germiston
Johannesburg	20/20 Eye Surgery Centre Centre Of Advanced Medicine Dr GM Pitje Day Hospital Fordsburg Clinic Wits Donald Gordon Medical Centre
Kempton Park	Arwyp Medical Centre Ekurhuleni Surgiklin
Lenasia	Lenmed Ahmed Kathrada Private Hospital Lenmed Daxina Private Hospital
Meyerton	Daleside Day Hospital
Olifantsfontein	Cure Day Midstream Mediclinic Midstream
Pretoria	Advanced Groenkloof Day Hospital Cintocare Cure Day Erasmuskloof Cure Day Medkin Intercare Hazeldean Kilnerpark Day Hospital Life Brooklyn Day Hospital Life Pretoria North Surgical Centre Louis Pasteur Private Hospital Mediclinic Heart Hospital Mediclinic Kloof Medicross Constantia Park Medicross Silverton Optimed Eye And Laser Clinic Pretoria East Eye Institute Pretoria Eye Institute Pretoria Urology Hospital Waterkloof Surgical Centre Zuid-Afrikaans Hospital
Randburg	Bioart Fertility Centre Johannesburg Eye Hospital Medicross The Berg Visiomed Eye Laser Clinic
Randfontein	Lenmed Randfontein Private Hospital
Roodepoort	Advanced Medgate Day Hospital Cure Day Hospital Wilgeheuwel Fauchard Clinic Mayo Clinic Netcare Constantia Clinic

■ Gauteng

Sandton	Busamed Modderfontein Cure Day Fourways Intercare Sandton Medfem Clinic Mediclinic Sandton Sandhurst Eye Centre Vitalab Centre
Soshanguve	Botshilu Private Hospital
Soweto	Apex Surgi-Centre
Tembisa	Lenmed Zamokuhle Private Hospital Medicure24 - Maternity Unit
Vanderbijlpark	Cormed Clinic Mediclinic Emfuleni
Vereeniging	Mediclinic Vereeniging Visiclin Eye Clinic

■ KwaZulu-Natal

Berea	Capital Oncology JMH Morningside Hospital Lenmed Shifa Private Hospital Westridge Surgical
Bluff	Medicross Bluff
Cato Ridge	Hibiscus Hospital Cato Ridge
Durban	Ahmed Al-Kadi Private Hospital Durban Eye Hospital Lorne Street Anaesthetics Howick Day Clinic Lenmed Howick Private Hospital KwaDukuza Private Hospital Ladysmith Day Hospital Lenmed La Verna Private Hospital Medicross Malvern Mediclinic Newcastle Day Hospital
Howick	Lenmed Howick Private Hospital
KwaDukuza	KwaDukuza Private Hospital
Ladysmith	Ladysmith Day Hospital Lenmed La Verna Private Hospital
Malvern	Medicross Malvern
Newcastle	Mediclinic Newcastle Day Hospital
Newlands	Lenmed Ethekewini Hospital
Pietermaritzburg	Daymed Private Hospital Eden Gardens Private Hospital Midlands Medical Centre Pietermaritzburg Eye Hospital Medicross Pinetown
Pinetown	Medicross Pinetown
Port Shepstone	Hibiscus Day Surgical Hospital Hibiscus Private Hospital
Richards Bay	Medicross Richards Bay Richards Bay Medical Institute
Shelly Beach	Shelly Beach Day Clinic Shelly Beach Hospital
Tongaat	Mediclinic Victoria
Umhlanga	KZN Day Clinic Umhlanga Eye Institute
Underberg	Riverview Country Hospital
Vryheid	Abaqulusi Private Hospital



Western Cape

Cape Town

- Advanced Durbanville Surgical
- Advanced Harbour Bay Surgical
- Advanced Panorama Surgical
- Advanced Vergelegen Surgical
- Aevitas Fertility Clinic
- Busamed Paardevlei
- Cape Dental Theatres
- Cape Eye Hospital
- Cure Day Bellville
- Cure Day Somerset West
- Driftwood Clinic
- Intercare Century City
- John Hill Eye & Laser Centre
- Khangella Eye Theatre
- Kraaifontein Medical & Dental Centre
- Life Sports Science Day Centre
- Mediclinic Cape Gate
- Mediclinic Cape Gate Day Clinic
- Mediclinic Durbanville
- Mediclinic Durbanville Day Clinic
- Mediclinic Milnerton
- Mediclinic Panorama
- Mediclinic Vergelegen
- Medicross Foreshore Day Hospital
- Medicross Monte Vista Clinic
- Medicross Tokai
- Melomed Gatesville
- Melomed Mitchells Plain
- Melomed Tokai
- New Era Health Day Clinic
- Panorama Laser Clinic
- Renaissance Surgical Clinic
- Rondebosch Medical Centre
- Rose Cottages Clinic
- Somerset Aesthetic Clinic
- The Link Day Surgery Clinic
- Them bani Theatres
- The Surgical Institute
- Wesfleur Private Clinic

Western Cape

George

- George Surgical Centre
- Mediclinic Geneva

Hermanus

- Hermanus Day Hospital
- Mediclinic Hermanus

Knysna

- Advanced Knysna Surgical

Mossel Bay

- Vidamed Day Hospital

Oudtshoorn

- Cango Medicentre
- Mediclinic Klein Karoo

Paarl

- Cure Day Clinic St Stephen's Paarl
- Mediclinic Paarl

Plettenberg Bay

- Mediclinic Plettenberg Bay

Robertson

- Carewell Robertson Day Hospital

Somerset West

- Mediclinic Vergelegen
- Summerhill Surgical Centre

Stellenbosch

- Mediclinic Winelands Day Clinic
- Wijnland Fertility Clinic

Worcester

- Advanced Worcester Surgical
- Mediclinic Worcester



Medical Aid *in Action*

086 0100 678

www.medihelp.co.za



Medihelp is an authorised financial services provider (FSP No 15738)

