



Oncology programme

The last thing you want to worry about when you hear the word “cancer” is the cover you’ll receive for your treatment. That is why Medihelp provides support through our oncology programme in cooperation with the oncologists of the Independent Clinical Oncology Network (ICON) to give you the best care and treatment.

Who is ICON?



ICON is the Independent Clinical Oncology Network, and more than 80% of the country’s oncologists belong to this network. They provide the highest quality cancer care based on unique, evidence-based protocols and have a national footprint with high-tech chemotherapy and radiotherapy facilities.

What to do when you are diagnosed

After you have been diagnosed, please give us a call at **086 0100 678**. We have a dedicated helpdesk to assist you with all your questions regarding cover for your treatment.

You will be registered on the Medihelp Oncology Programme before your treatment begins – this means that your treatment has to be pre-authorised. Your ICON oncologist will make the necessary arrangements and complete the required forms.

Completed oncology treatment forms can be:

-  emailed to oncology@medihelp.co.za
-  faxed to **086 0064 762**

Types of treatment and protocols

Medihelp’s oncology benefits are based on ICON’S treatment protocols, depending on your particular benefit option. Treatment must follow the protocols applicable to your benefit option to avoid co-payments.

Benefits are granted for the following treatments that can also be received in combination:

- Chemotherapy – the use of chemicals (medicine) to destroy cancer cells – both intravenous and oral treatments
- Radiation therapy – the use of ionising radiation to destroy cancer cells
- Brachytherapy – the use of internal radiotherapy to fight prostate, cervical, breast and skin cancer
- Surgery – where doctors remove the cancer surgically
- Medicine – to help you cope with side effects

Non-PMB oncology

If the cancer does not qualify for PMB, a benefit amount applies per option, while non-PMB bone marrow/stem cell transplants do not qualify for benefits.

Plus covers both PMB and non-PMB oncology without a minimum benefit amount being applied to non-PMB oncology, while Necesses covers PMB oncology.

Cancer and PMB

98% of all oncology cases qualify for PMB, and all Medihelp’s benefit options offer benefits for cancer that qualifies for PMB. To qualify for PMB, the cancer must:

- only be present in the organ in which it originated;
- show no evidence of distant metastatic spread to other organs; and
- show no permanent and irreparable damage to the organ in which it originated, or any other organ.

If none of the above applies, there must be a well-demonstrated and documented five-year survival rate of more than 10% after treatment of the condition.

Prime network options only

Oncology medicine

Medihelp’s designated service provider for oncology medicine is Dis-Chem Oncology or Medipost. To obtain your medicine, please contact:

Dis-Chem Oncology

010 003 8948

oncology@dischem.co.za

086 597 0573



Medipost

012 404 4430



oncology@medipost.co.za



086 680 3319

Avoiding co-payments

Please make sure that –

- Your oncologist is part of the ICON network
- Your treatment is aligned with ICON’s protocols
- You consider using medicines listed on the Medihelp Oncology Reference Price list

Prime network option members

- Get your medicine from Dis-Chem Oncology or Medipost

086 0100 678
www.medihelp.co.za



Medihelp is an authorised financial services provider (FSP No 15738)